



## Biography

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### **Gilberto Castro**

GoHelp Manager, Américas

Gilberto Castro is the GoHelp Manager for the Americas. He has been supporting the humanitarian relief efforts of Deutsche Post DHL Group following natural disasters across the Continent since 2008, and is responsible for the program for the training and development of DHL's Disaster Response Teams (DRT) and of the programs to prepare airports, Get Airports Ready for Disaster (GARD), when a disaster occurs in the region.

Gilberto has led DRT deployments in Panama, El Salvador, Guatemala, Haiti, Chile, Peru, Ecuador, Brazil, Nicaragua, Turks and Caicos Islands, Puerto Rico, Honduras, and Colombia.

Gilberto also actively participates in all GARD training seminars, working closely with the United Nations Development Program (UNDP) in the Americas with the objective of equipping airport personnel with the knowledge and skills necessary to manage the logistical demands immediately after a sudden natural disaster. He has given several seminars at the airports of El Salvador, Santo Domingo, Panama and Peru.

Gilberto is a native of Panama, and resides in Colombia, Central America. He has 22 years of experience in the express business and has worked with DHL Express for 16 years.